



Quality Assured Company
AS/NZS ISO9001:2000
REGN. No. 011



QUALITY POLICY STATEMENT

The principal activities of Hi-tech Tooling are in contract toolmaking (in Blow Moulds, Injection Moulds, Injection/Blow Moulds and Metal forming tools) and as precision engineers.

It is the Quality Policy of Hi-tech Tooling to produce only those tools or other items to our customers requirements, maintaining defined Quality standards and meeting the agreed specifications.

These products shall meet all local, statutory and government regulations and standards through the nominated life. They shall ensure customer satisfaction for the product life and this will provide a recommendation for future business.

Hi-tech Tooling shall support the business with customer services which are precisely stated, prompt and every employee is to be aware of this continual Quality improvement.

The purpose of the installation of these Quality systems to Hi-tech Tooling is to allow us to continually improve the Quality Systems in place and allow us to achieve our objectives:

- (a) Improve productivity and efficiency by the implementation of an effective and properly managed quality system.
- (b) Improve the reputation of the Company by achieving the agreed delivery dates for products supplied in full conformity with order requirements and Company standards.
- (c) Establish and maintain a management program for both defect prevention and improvement in quality.
- (d) Provide objective evidence that the planned quality systems are implemented, reviewed and maintained in accordance with management policies.

The Quality Management Manual is supplemented by a Quality System Manual with procedures and flow charts. These are based on the Quality Systems Standard AS NZS /ISO9001 2000 Quality Management Systems.

The Quality Manual and the Quality Assurance procedures and systems have the full support of the Managers and supervisors of Hi-tech Tooling.

Richard Tovey

Richard Tovey - Managing Director
March 2007

Note: This policy is on display in the Main Administration Office and in the Factory

• **TOOLMAKING EXCELLENCE** •

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